Instant Issue Card Details

- Debit cards are Instant Issue, with next day activation. Cards cannot be used same day due to an overnight uploading process.
- Cards can be ordered at any of our locations and picked up at our Green Oaks location. Any cards not picked up will be mailed out same day. We will not hold cards overnight.
- You may call in and speak to your Financial Service Officer to ask about ordering a card over the phone to be mailed to you. The PIN for the card will be automatically generated at the time of order and will be mailed to you separately from the card.
- When ordering a card at one of our locations you have the option to choose your own PIN.
- Cards previously ordered can also be re-pinned at any of our locations.
- Instant Issue cards are free of charge and can be personalized with a picture sent to us through email. For an email address please contact *AFCU* at 817-856-4444 to speak with a Financial Service Officer.
- Pictures have to stay within our Image Guidelines, which can be found on our website.
- For next day activation, you can either call to activate your card at 1-866-333-9337, or by using your card for any financial transaction for the first time with your PIN.

For more questions please contact us at 817-856-4444, Monday thru Friday
9:00 a.m. to 5:00 p.m.